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Parent Skills Group Video Participation Information

For parents unable to make the trip each week to parent skills group in the office, or who may like the option to participate by video to avoid a missed appointment when traveling, we are offering access to parent groups via Secure Video, a HIPPA compliant videoconferencing platform. The 90 minute skills group for the video option is \$200 (\$15 additional per session) and must be selected for an entire cycle.

How does it work?

Appointments are scheduled by the group leader through the Secure Video system which generates an email or text (your choice) with a link and a unique access code each week. Participants do not have to register with the system or have an account. You will receive an email each week and reminders beforehand of the appointment time. All you have to do is click on the link and you will be directed to the virtual waiting room. Once the group leader sees you are in the waiting room they click on your icon and when the session begins you will be in the session. If you join after the session starts, you will automatically be added and have access.

What does it look like?

Secure video has 2 options for the way you are able to view the session (it's really cool). Each participant can select the view they prefer. Gallery view allows you to select a screen you wish to be the largest view while each other remote participant shows up in a smaller icon in a strip above the larger view screen and the speaker's icon is highlighted in green. Speaker view automatically makes the speaker the largest box and changes based on who is speaking. One of the icons will be the room where the session is taking place. We will use a conference camera with a remote that can pan the room and focus where needed.

What technology will I need to use Secure Video?

Secure Video can be accessed on any device (with a camera) including a smartphone. When you click on your invitation link, which can be sent via email or text, it will prompt you to download Zoom. You must download Zoom in order to access the platform. You only need to do this once. Once you are ready to join the session Secure Video will prompt you to give the system access to your microphone. Secure video has many support related articles on its website to assist with any technical difficulties and their support phone line is on your screen if you are having any trouble using Secure Video. To access the articles and information about how Secure Video works go to www.securevideo.com and click on "Support" in the upper right corner.

How Do I know the Secure Video Session is Confidential?

Each time a link for a session invitation is sent, the access code for each person and each session is unique so no information is stored. We also have a Business Associate Agreement (BAA) with Secure Video which makes this form of communication fully compliant with HIPAA laws protecting client confidentiality.

Other Information:

- Parents who select the video option are also welcome to attend groups in person. An invitation link will be sent each week whether used or not.
- We understand that sometimes there are technical or internet disruptions. The attendance policy applies regardless of individual technological difficulties. Please allow a few minutes before accessing the session for any technology or internet troubleshooting from your end. If there is a technical issue from our end that prevents all video participants' access it will not be considered a missed group.